



USB3 support is not enabled by default on the ThinkCentre M73 thin client devices. In order for the devices to be connected to USB3 ports, the device must be able to redirect into a Remote Session/ Virtual Desktop.

Please review the appropriate steps and resource links below.

Steps to Enable USB3 Support:

1. Login to the Admin Account:

- To do this click: Start -> Log Off
- Hold shift -> Click Admin -> Type in the Password: 000000

2. Ensure the FBWF is Disabled:

- To do this click: Start -> All Programs -> LTM Control Panel -> FBWF -> Ensure Disable Restrictions is Selected
- From a command prompt you can: type fbwfmgr and ensure the write filter is disabled for the current session and the next session
- If the write filter is not disabled, click: Disable Restrictions -> Apply -> Reboot -> Log Back in to the Admin account

3. Install the USB3 Driver:

- To do this locate the driver and double-click the setup.exe file, follows through the install prompts and once completed a prompt will appear to restart, click yes.

Downloads

[Citrix & VMware Support Articles on USB3:](#)

[Citrix Support](#)

[VMware Knowledge Base](#)

[Download ThinkCentre M73 USB3 Driver:](#)

[ThinkCentre M73 USB3 Driver](#)